

QUALITY CARE PARTNERS - PRE-CERTIFICATION REQUIREMENTS

- ✓ Verify QCP is named on the back of the Health Identification Card for Pre-Certification

Quality Care Partners (QCP) must be contacted in advance for services listed below requiring Pre-Certification. Please note time limitation for providing notice and benefit penalties for not obtaining Pre-Certification. Failure to obtain Pre-Certification will affect benefit payment.

- **For Pre-Certification Call QCP** at: 740-455-5199 or 888-258-7621
- **For Benefit Information Call Mid-America Associates** at: 800-482-0945

The provider may obtain the precertification for you; however, to ensure that you receive the maximum benefit, verify that the request was submitted to the Administrator. Benefit information is contingent on Pre-Certification approval, patient's eligibility and benefit plan in effect on date service is rendered.

- Precertification is not a guarantee that benefits are payable or eligible under the Plan. Precertification does not guarantee person's eligibility for coverage under the Plan.

PRE-CERT PENALTY FOR BELOW LISTED SERVICES: 50% of Allowable Fee – Notice required within 3 business days unless stated otherwise.

- All emergency Hospital admissions - notice is required within 48 hours of admission or next business day
- All non-emergency Hospital Inpatient admissions
- Inpatient Rehabilitation
- All transplant procedures
- Admissions for delivery that exceed 48-hours following a vaginal delivery or 96-hours following a cesarean-section delivery
- Inpatient Hospice
- Admissions to Skilled Nursing Care and Rehabilitation Care facilities
- Hospital Outpatient observation stays exceeding 23 hours following a surgical procedure or emergency room care
- Outpatient Chemotherapy and Radiation Therapy
- All Outpatient invasive procedures
- All Outpatient therapy including but not limited to physical, speech, occupational, cardiac rehabilitation, pulmonary rehabilitation, substance abuse, mental health - notice is required within 3 business days prior to rendering therapy
- Outpatient/Physician Diagnostics – Nuclear Cardiology Studies (non-emergency) and PET Scans
- Home Health Care / Private Duty Nursing
- Home Infusion Therapy
- Home Hospice Care

Precertification - Pregnancy and Childbirth

Pre-Certification will not be required for an Inpatient admission for pregnancy delivery that does not exceed 48 hours following a normal vaginal delivery or 96 hours following a cesarean section delivery. If/when the pregnancy confinement for the mother or newborn is expected to exceed these limits, Pre-Certification for extended confinement is required. The Plan must also be notified for any Hospital admission for complications that occur during the pregnancy.

Continued

ADDITIONAL PRE-CERTIFICATION REQUIREMENT

Services identified below require Pre-Certification by QCP before treatment or services. Pre-Certification may be required besides Pre-Certification for the related Inpatient admission or Outpatient Hospital services. If Pre-Certification is not obtained as required, the Plan will not pay benefits for the service or related expenses.

PRE-CERT PENALTY FOR BELOW LISTED SERVICES: Non-Payment for service & related expenses – Notice required at least 15 business days prior to services

Additional Services Requiring Pre-Certification

- Prenatal ultrasounds: Plan allows one routine during 2nd trimester limited to CPT Code 76805. All others must be Prior-Authorized.
- All Robotic-Assisted Surgical Procedures
- Genetic testing
- Ambulatory Surgical Centers - Non-Network & Non-Primary Network
- Habilitative Services including services for Autism Spectrum disorders
- Prosthetic Devices over \$1,000.00
- Pain Management Services
- Orthotic Devices over \$1,000.00
- Durable Medical Equipment expected to exceed \$1,000.00
- Rental and Continued use of Continuous Positive Airway Pressure (CPAP) device. Continued use requires authorization 90 days after the initial rental, or following 90 days of coverage under the Plan.

Elective Procedures

- TMJ surgery
- Orthognathic Surgery
- Breast Reduction
- Blepharoplasty of Upper Lids
- All nasal surgical procedures
- Scar Revision
- Varicose Vein Procedures
- Sleep Apnea Surgical Procedures
- All other primarily cosmetic type procedures

Pre-Certification is required for elective procedures and treatment that are not life-threatening and not customarily provided on an emergency basis. Pre-Certification requests must be submitted in writing by the provider who will perform the service or who recommended the service. **The request for Pre-Certification must be submitted to QCP at least 15 business days prior to the scheduled surgery, service or treatment start date.** The **complete request** is to include the specific surgical procedures (including CPT codes), or the specific plan of treatment for non-surgical procedures, supporting medical documentation, patient medical records and test results. QCP will respond to a **complete request** for Pre-Certification within 15 business days. Pre-Certifications will be valid for a period not to exceed 60 days, subject to the patient's eligibility status and benefit plan at the time of service. Pre-Certification is not valid for the Hospital or surgical facility where services will be rendered. **The facility must request Pre-Certification, benefit and eligibility status separately.**

Submit Pre-Certification Requests to:

QCP Pre-Certification
33 S. 5th Street
Zanesville, OH 43701

QCP fax: 740-455-8817 or call the IT Department at 888-258-7621 to submit on-line

- If you have a question about a covered service, or for more information about a specific procedure or service, contact Mid-America Associates at: 800-482-0945.